

Enabling location access for the FRED app on Android devices

1. On the home screen, press and hold the FRED icon (for 2–4 seconds) until a small window appears.
2. In this window, click on the small info icon (i) to the right of FRED. The 'App Settings' window will open.
3. In this window, you should see 'Permissions' with 'Microphone and Location' listed below it. Click on it.
4. Click on 'Location' and select 'Allow access while using the app'.

Special case for Samsung devices:

Enable location access for the FRED app in the Samsung browser

(the process is similar for other Android browsers)

1. Open the FRED website by scanning the QR code in your documents.
2. A message will appear asking: "Do you want to allow this site to access your location?"
3. Tap 'Allow' to grant access.

If you have tapped 'Allow', the instructions end here. If you have accidentally tapped 'Block', this can be changed later:

4. Tap the menu icon (☰ or :) in the bottom right or top right corner of the browser.
5. Select "Settings"
6. Select "Websites and downloads" > "Site permissions"
7. Select "Location" (tap the text, not the blue toggle)
8. Tap the grey toggle to the right of "fred.tourcont.ag".

To check whether the app can access your location, tap the location arrow on the map, which points diagonally to the right.

If GPS is not available, the message "No GPS signal" will appear.

This means that either the device does not have the necessary reception chips, or location services have been turned off in the settings.